# Sample eReferral Implementation Phases

### 1. Set up Initial Consult Call

#### 2. eReferral Demo

#### 3. Workflow Design

## 4. eReferral completion/testing

#### 5. Training

The UT Tobacco Team, including HD Consults, will provide an overview of the eReferral process, steps to complete the eReferral, and consultation on the best eReferral method for the EMR e.g., STFP, HL7V2, or Direct Messaging

HD Consults will provide a demo of the Direct
Messaging eReferral method from the healthcare system's EMR vendor. The healthcare system will decide if they prefer a different method based on their own resources and experience.

A tobacco treatment workflow will be mapped out by the healthcare system and necessary support functions will be identified with advice, as needed, from HD Consults. Considerations will include:

- -clinical triggers and access
- -staff roles in referral process -others

The informatics and IT team add all desired workflow support functions to the EMR and complete the eReferral (HD Consults will support if requested). Once the eReferral is finalized it is tested for up to 2 weeks prior to Go-Live.

Healthcare system clinical teams are trained on: -tobacco treatment best practices

- -helpline support services
- -tobacco treatment workflow
- -how to utilize the eReferral

Key Players Needed
-UT Tobacco Team
(including HD Consults)

- -Healthcare system eTobacco project lead
- -Clinical Informatics / IT Team
- -Clinical workflows team

Key Players Needed

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- -Healthcare system project lead
- -Clinical Informatics / IT Team
- -Quitline Team
- -Optum electronic referral team

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**Key Players Needed** 

- -Healthcare system project lead
- -UT Tobacco Team
- -Others as necessary

(Adapted from Oklahoma's Hospitals Helping Patients Quit tobacco cessation referral implementation timeline)

